



Thank you to all of our guests for choosing The Summit Inn as your destination during these unprecedented times. Your support means so much to us in keeping the history and legacy going and continuing with our 113th year of service. We are so grateful for your visit and look forward to assisting you with a great stay.

Due to the current COVID-19 pandemic, The Summit Inn has taken many precautions to help ensure the health and safety of our guests and team members. We have put a significant amount of time and effort into ensuring the best policies for all areas of the resort. We are excited to welcome you and confident that we offer a safe and relaxing place for you and your family! We cannot do this alone so we are asking for everyone to do their part. Help us keep each other safe. We must all take personal responsibility in following social distancing guidelines and respecting others personal space throughout the resort. Let's work together to make a comfortable environment for all. If you have any questions or need assistance please let us know and one of our team members will be happy to help!

Sincerely,
Management Team

Responsibilities of Staff

- Frequent Hand Washing
- Protective face coverings and other appropriate PPE
- COVID-19 Training
- Daily Self Health Evaluations
- Staying home if they exhibit any symptoms of COVID-19 or have been in contact with anyone who has tested positive
- Sanitizing frequently touched areas continuously or after each use.

Responsibilities of Guests

The Summit Inn is excited to welcome back our loyal and new guests but not at the risk of our Staffs' and other guests' health. We ask that you please reschedule your stay with us if any of the following are present for any member of your party:

- Experiencing any symptoms of COVID-19 or running a fever.
- Have been exposed to someone who as tested positive for COVID-19 in the last 14 days.
- Have a compromised immune system or are considered "high risk."
- Will not cooperate with the new requirements put in place by the health department and The Summit Inn.

To help us keep each other safe we ask our guest to observe the following courtesies:

- Keep a 6ft distance at all times while in line or waiting.
- Masks are required at all times while in common areas.
- Keep hands washed and sanitized.
- Avoid engaging in unnecessary physical contact.

Front Desk

- Check in line will be clearly marked for appropriate distancing.
- All check in and checkout touch points will be sanitized after each transaction including pens.

- Room keys will be sanitized before and after each use.
- Check in desks will be cleaned and sanitized each shift change.

Housekeeping

- Housekeepers will be continuously cleaning common areas of the resort.
- The Summit will continue to use cleaning products that are effective against viruses, bacteria, and other airborne and blood borne pathogens.
- The frequency of cleaning and sanitizing has been increased in all common areas with an emphasis on frequent contact surfaces including front desk check-in counters, door handles, public bathrooms, room keys and locks, handrails, and seating areas.
- All guest rooms are deep cleaned after each stay with particular attention paid to high-touch items including remote controls, book guides, toilet seats and handles, door and furniture handles, light switches, air conditioner panels, and alarm clocks.
- The frequency of cleaning and sanitizing will also increase in back of house areas such as kitchen, entrances, restrooms, loading docks, offices, and break rooms.
- All equipment will be sanitized at the start and end of each shift.
- Staff is instructed to minimize contact with guests while cleaning hotel rooms. Stay service is to be requested to limit interactions.
- Extra pillows and blankets will be available upon request.

Restaurant, Bar, Lounge and In-Room Dining

- Maintain social distancing at entries and waiting areas.
- Tables and chairs to be utilized with appropriate distancing between each party.
- No guests to sit or stand at the bar unless picking up drinks or to go orders.
- POS terminals, service stations, beverage stations, counters and trays to be sanitized frequently.
- All reusable guest contact items to be sanitized after each use.
- Menus to be posted on chalkboards.
- Food and preparation stations to be sanitized frequently.
- Kitchen to be cleaned and sanitized at the end of each day.

Gift Shop

- Gift shop will be by request only. Front desk associate will retrieve item for guest to purchase.
- All sales are final until further notice.

Golf Course

- Must wear mask while inside the club house.
- One player per cart unless guests are from the same household.
- Social distancing to remain while in club house and on course.

Indoor/Outdoor Pools and Jacuzzi

- Lounge chairs and tables to be sanitized often.
- Social distancing guidelines to be in place.

Fitness Center and Game Room

- To be closed until further notice.